

Year 4 and Year 5 PGL Holidays - Cancellation

Dear Parent,

As you will be aware by now, the Year 4 and Year 5 PGL holidays were unable to go ahead due to the Covid pandemic and the cancellation of all such activities by the government.

I have been in touch with PGL regarding a refund and the company is not being very fair or co-operative at the moment and its stance is extremely disappointing. PGL is only willing to refund 40% of monies paid, stating that the remaining 60% can be claimed through the Local Authority insurance. Lancashire has confirmed however, that such a claim is not covered by either the county's public liability or employers' liability insurance policies.

Even the option of holding the monies over until next year while in the meantime the school refunds parents from its school fund (knowing that any children's payments next year will go straight into school fund to balance the books) has been withdrawn.

As a result of this impasse, I have contacted the county legal team and it has agreed to pursue the case along with others from Lancashire schools. We await further developments.

It appears that this is the stance that PGL is taking across the country and in recent weeks it has been strongly criticised in the national media.

As soon as I have any news, I will let you know. It is the school's intention to refund 100% of monies paid but this may a little longer than first thought.

Thanks for your understanding and patience in this matter.

Regards,

Doug Scholes.